



DATA SHEET

Polycom® VVX® Expansion Module

Turn your Polycom VVX business media phone into a high-performance attendant console

The Polycom® VVX® Expansion Module is a cost-effective solution for telephone attendants, receptionists, administrative assistants, secretaries, and other “power users” who manage multiple simultaneous telephone calls on a daily basis.

The Polycom VVX Expansion Module extends the functionality of the Polycom VVX business media phones with multifunctional line keys that can be set up as line registrations, call appearances, speed-dials, direct station select or busy lamp field keys. The VVX Expansion Module seamlessly matches the elegant look and feel of the VVX business media phones.

When fully equipped, the VVX business media phones function as a high-performance attendant console supporting up to three VVX Expansion Modules. Telephone attendants can reduce the number of lost customer calls, shorten transaction times, and increase the accuracy of call routing by promptly accepting, accurately screening, efficiently dispatching and effortlessly monitoring calls.

The VVX Expansion Module is a true “plug-and-play” device that requires no set-up as power and signaling are provided by the host VVX business media phone. No extra cables or power supplies are required to operate the Expansion Module.

The VVX Expansion Module provides an easy transition from traditional PBX features and functionality into the world of Voice over IP for small-to-medium businesses with its intuitive user interface and pleasing call visualization experience similar to that on the VVX business media phone.

Like all Polycom VoIP products, the VVX Expansion Module is standards-based and fully interoperable with Polycom Partners’ IP telephony server solutions. With the greatest breadth and depth of integrated video, voice, and Web solutions, only Polycom delivers the ultimate communications experience.



- **Increased productivity** – The VVX Expansion Module provides advanced call handling capabilities with a simple visual experience that simplifies monitoring of large number of contacts and/or management of a high volume of concurrent calls
- **Ease of use** – User-friendly call visualization provide an intuitive user interface
- **Extended compatibility** – Supports all VVX business media phones*
- **Ease of Installation and Setup** – Virtually no installation or setup is required, as signaling and powering are provided by the host phone
- **Leverage previous IT infrastructure investment**; Get the most out of your Polycom VVX business media phones by turning them into fully functional and cost-effective attendant consoles

Feature keys

- 40 multifunctional line keys configurable as line registration, call appearance, speed dial, DSS, or BLF
- Dual-color (red or green) illuminated LEDs for line status information

Compatible VVX phone models

- VVX 300/310
- VVX 400/410
- VVX 500
- VVX 600

Communication with host phone and/or other modules:

- 2x Auxiliary ports; SPI bus

Expandability

- Up to three VVX Expansion Modules can be attached to a host phone

Feature support²

- Shared call appearance, bridged line appearance (Key system emulation)
- Call Transfer
- Busy Lamp Field
- Speed Dial
- Fully programmable

Power

- Provided by Polycom VVX host phone
 - Host phone powering options: IEEE 802.3(af/at) PoE or through a compatible external AC adapter
- Powering starts automatically upon auxiliary port connection
- No additional power source is required

Approvals

- EMC Approvals under host VVX
 - CE Mark
 - VCCI
 - KCC under host VVX

Safety³

- UL 60950-1
- CAN/CSA-C22.2 No. 60950-1
- EN 60950-1
- IEC 60950-1
- AS/NZS 60950-1

Operating conditions

- Temperature: 0 to 40 degrees C (+32 to 104 degrees F)
- Relative Humidity: 5% to 95%, noncondensing

Storage Temperature

- -40 to +70 degrees C (-40 to +160 degrees F)

VVX expansion module comes with:

- VVX Expansion Module console
- VVX Expansion Module desk stand
- Attachment bracket with screws (2)
- Auxiliary cable
- Quick Start Guide

Dimensions

- 5 in x 5 in x 6.5 in x 2.5 in (12.5 cm x 12.5 cm x 16 cm x 6 cm) (W x H x D x T)

Weight

- Shipping: 1.30 lb (0.6kg)

Unit box dimensions / weight

- 10 inches x 6.14 inches x 3.35 inches / 580g

Master carton quantity

- Ten (10)

Country of origin

- China

Warranty

- One (1) year

Part Number / UPC Code

- 2200-46300-025 / TBD

Available accessories

- Wall mount

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1. Requires UC Software 4.1.4 or greater on host phone
 2. VVX Expansion Module does not support Microsoft Lync. For a Lync-enabled deployment, the VVX Color Expansion Module is required
 3. Planned future compliance

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About Polycom

Polycom is the global leader in open standards-based unified communications and collaboration (UC&C) solutions for voice and video collaboration, trusted by more than 415,000 customers around the world. Polycom solutions are powered by the Polycom® RealPresence® Platform, comprehensive software infrastructure and rich APIs that interoperate with the broadest set of communication, business, mobile and cloud applications and devices to deliver secure face-to-face video collaboration in any environment.

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